

Hamamatsu City Notification Regarding Special Cash Payments

As written in the COVID-19 Emergency Economic Measures (Cabinet Decision April 20, 2020), “Under the State of Emergency of the National Action Plan for Pandemic Influenza and New Infectious Diseases, it is necessary to exercise self-restraint from going out and to reduce contact between people as much as possible except when absolutely necessary. Be thankful to the people in various workplaces across the country such as hospitals, and join together in solidarity to overcome this national crisis.” As such, while bearing in mind the preventive measures to stop the spread of the infection, we will be providing fast and accurate support for household finances through special cash payments. To make an application, upon reading **(Side A)** “Hamamatsu City Special Cash Payment Application Form”, fill in the necessary fields on **Sides B** and **C** of the form and attach the documents listed on **Side D** before sending everything above to us using the enclosed return envelope.

1. Eligible Persons

Persons who are listed on Hamamatsu City’s Basic Resident Registry as of April 27, 2020.

2. Recipient

The **Head** of the household of a person who has been registered in Hamamatsu City’s Basic Resident Registry as of April 27, 2020.

4. Payment Amount (Limited to one payment)

100,000 Yen per Person

5. Application Deadline

September 8, 2020 (Tue) *Valid if postmarked on the day (消印・けしいん)

- ※ Hamamatsu City is sending the special cash applications by post to avoid spread of infection.
- ※ If the application has not been filed within the deadline, it will be treated as withdrawn from the special cash payment.
- ※ If the payment has been authorized by Hamamatsu City but the payment does not go through to the designated bank account due to a mistake in the application, the City will get in contact with you to correct this information by September 8, 2020. However, if we do not receive the correct information, the application will be treated as withdrawn.

6. Payment Period

Bank transfers will begin sequentially in mid-June.

The payment will be transferred to your designated bank account.

- Those who do not have a bank account, please contact the Hamamatsu City COVID-19 Call Center (Call 0120-368-567 and press 3 after the answering machine starts.)

Beware of Scams!!

There are people who want to steal your money while pretending to help. The national and municipal governments will **NEVER** ask you to do the following in regards to the Special Cash Payments.

- ➔ Use an Automatic Teller Machine (ATM)
- ➔ Pay a handling fee for the Cash Payment

Do not open the links or attached documents of suspicious emails.

..... **Please contact the following if you find anything suspicious emails:**

- ➔ Nearest police station
- ➔ Consumer Hotline (188) (3 digits with no area code)
- ➔ Police Consultation Special Number (#9110)
- ➔ COVID-19 Special Cash Payment Consumer Hotline (0120-213-188)

6. How to Apply

Please submit the enclosed application to Hamamatsu City. We will conduct an investigation on the contents of the application. We will notify you of the results once the investigation is over.

STEP 1

Make sure you have all of the following enclosed documents

1	This leaflet
2	Special Cash Payment Application Form
3	Return Envelope

➤ If you do not have the documents listed above contact the telephone number below.

STEP 2

“Hamamatsu City Special Cash Payment Application Form”

Please make sure to read **Sides A** and **D** of the Hamamatsu City Special Cash Payment Application

STEP 3

Fill in the Special Cash Payment Application Form and prepare the documents for submission

Tear the application form off the rest of the document using the dotted line labeled “Tear here” as reference. Please fill the necessary fields on **Sides B** and **C** of the form and check **Side D** to prepare the documents needed for submission.

STEP 4

Sending the Documents

Put the application form (**Sides B** and **C**) and all other necessary documents into the return envelope and send it to us after double checking for errors in the application.

7. Applications / Acceptance of Payment through a Representative

If you plan on apply for or receiving your payment through a representative, please fill in the information on **Side C** and stamp your personal seal.

The representative must fall under one of the following.


- A member of the household of the applicant
- A legal representative
- Family member of someone who normally looks after the head of the household daily

In addition, it is necessary to attach a document where we can confirm the identity of the representative. For more details, see Side **C-4**.

8. Enquiries

When making an enquiry, please tell us the application number on the bottom of **Side A** of the application form.

Hamamatsu City COVID-19 Call Center

 **0120-368-567**
Press 3 after the answering machine starts.

Opening times:
8:30 – 17:15
*Including weekends and holidays

For enquiries, please tell us your application number at the bottom of Side A of your Special Cash Payment Form (Application Form).

Enquiries
Hamamatsu City COVID-19 Call Center
TEL: 0120-368-567
*The answer machine will be in Japanese only.
*Press 3 after the answer machine is started.
Opening times: 8:30-17:15
*Including weekends and holidays.

咨询时, 请提供特别定额给付金申请书 A 面下部的申请号码。

咨询处:
浜松新型コロナウイルス咨询中心
0120-368-567
※语音为日 ※听到语音请按「3」
服务时间: 上午8点30分~下午5点15分
※包括周六日及节假日

Informar o número da requisição (申請書番号) contida na parte inferior, no lado A (A面), do formulário para auxílio extraordinário de valor fixo.

Informação:
Hamamatsu - Call Center Novo Coronavírus
☎ 0120-368-567
※ Telemensagens somente no idioma japonês
※ Após a mensagem digital [3]
Horário de atendimento: das 8h30min às 17h15min (incluindo final de semana e feriado)